Sign in/Create an account

1. OpelConnect Store: connect.opel.country

- Go to connect.opel.country
- If you already have an account for OpelConnect Store or MyOpel (Web or App), click on "Sign In" (see 2 a).
- OR
- If you do not have an account yet, click on "Create Account" (see 2 b).

2 a) Sign In

- Enter your login information.
  - You can either use your login details from the MyOpel App, MyOpel Web or the ones you created on OpelConnect Store.
- Click on "Confirm".

2 b) Create an Account

- Enter the required information and choose a password.
- If you would like to be contacted via email, accept the respective processing of your data.
- Click on "Activate".

3. Activate your account

A new page appears stating your account has been created and an e-mail with an activation link is sent to you.
- Click on the link received by e-mail to activate your account.
- Click on "Continue".
Add a vehicle

1. OpelConnect Store

- Go to your account page by clicking on in the upper right corner.

2. My vehicles

- Select "My vehicles" from the menu on the left.
- Click on "Add a vehicle".

3. Enter VIN

- Type in your VIN (Vehicle Identification Number).
- Click on "Add my vehicle".

Where to find the VIN (Vehicle Identification number):

- Click on "Where can I find the VIN?".
- You may also find the VIN on your registration documents.
- Be sure to enter all 17 digits and be careful to not mix O with 0.

4. Confirm VIN

- Check and confirm that the correct VIN is shown.
Activate a free service

1. OpelConnect Store

- Choose a service on the homepage and click on "Discover" to learn more details.

2. Activate

A green message confirms your car’s compatibility.
- Click on "Add to cart".

3. Check and confirm

- Enter your phone number if necessary.
- Read and accept the conditions (T&C, geolocation & privacy policy).
- Click on "Confirm".

Service successfully activated

You will be informed in case additional activity is required.
- The activated service is now listed under "My Services".
- Click on "Continue" or on the Opel-logo to get back to the homescreen.
Purchase a service

1. OpelConnect Store
   - Choose a service on the homepage and click on "Discover" to learn more details.

2. Add to cart
   - A green message confirms your car's compatibility.
   - Select the desired duration.
   - Click on "Add to cart".

3. Check and confirm
   - Check if your cart displays the correct vehicle, service and duration.
   - Read and accept the conditions (T&Cs, geolocation & privacy policy).
   - Click on "Continue".

4. Billing address
   - Check and, if necessary, update the billing address.
   - Confirm your address with placing the checkmark.
   - Click on "Continue".

5. Payment information
   - Enter payment information.
   - Click on "Pay" and then on "Submit".

Service successfully purchased
   - A confirmation page will show the purchased service(s), price and duration.
Account page

1. OpelConnect Store

- You can see your services directly on the homepage right next to your vehicle.
- To access your account information, click on at the upper right of the homepage.

2. Where to find "My services"

- Select "My services" from the menu on the left to see all the services linked to your account and to check their status (activation in progress, active,...).

3. Account page

- Via the menu you can also access, for example, "My vehicles" or "My personal data" to check and/or update account information.
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